

## REFUND AND RETURN POLICY

The policy of return of money was developed for the purpose of reduction of financial and legal risks of the Company, observance of the principles of the Policy of counteraction of money-laundering and counteraction of financing of terrorist activity.

The company has the right unilaterally block an entrance to the private profile, to suspend the trade activity on accounts, to cancel the demand for input-output, or to make return of money if the source of money or activity of the Client contradicts to the Policy of money laundering and financing of terrorism.

The company does not cancel any realized commercial transactions therefore the Company has the right to return money to the sender if within a month following account funding, no transactions have been recorded on the account.

The company has the right at certain objective reasons and in case of need to make return of money, received through any payment system, including credit/debit cards. Thus return of money will be executed on electronic purses, and bank details which the Client used at input of money.

In case the Company classifies activity of the Client as inappropriate or contradicting to the usual purpose of use of company services where there is direct, or indirect, illegal, or unfair intention, the Company has the right to work within this document, without informing the Client beforehand.

At replenishment of the trading account by cash card, the Client undertakes not to submit the application for response of the payment which is already enlisted into the trading account to the bank, or to supplier of the credit/debit cash card, both in time, and after completion of use of company services. If the Company nevertheless receives a payment comment according to the transaction, we reserve the right to block an entrance to the Private Profile and to freeze the current balance of the Client and to send money back on personal account of the Client, after payment of all services and commissions.

The company will take all necessary measures to prevent and block both input, and withdrawal by third parties of money from the customer account. Input and output of money from the account can be carried out only by the owner of this account.

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### One Global Market Limited

OGMM Registered in Rak International Corporate Centre; registered address at Suit No: 106, 1st Floor, Al Nayali Building, Hor Al Anz - Dubai - United Arab Emirates

Card processing service is provided by One Global Market Limited, a company registered in England and Wales under registered number: 10396402 with registered address at 2nd Floor Waverley House, 7-12 Noel Street, London, United Kingdom, W1F8GQ and contact number +44.203.034.6401, Regulated and Authorized by the Financial Conduct Authority (FCA) under firm reference number [FRN]: 769481. Its Principle Address is: Suite 231, 1st Floor, 239 Kensington High Street, London, Greater London, W8 6SA, United Kingdom.