

## PRIVACY POLICY

We at One Global Market Limited recognise the importance of protecting your personal and financial information.

As a Financial Conduct Authority ("FCA") authorised and regulated financial institution, One Global Market Limited must obtain personal information about you. This information assists us in servicing your relationship with us. We know you may be concerned about what we do with this information, and with the financial information about your account.

### 1.1.1. You have our Assurance that:

- We are committed to safeguarding your privacy online;
- We only use your personal information to help us service your account, to improve our services to you and to provide you with products you have requested;
- We do not sell, rent or exchange your personal information with any third party for commercial reasons;
- We may share selected information with agencies and contractors working on behalf of One Global Market Limited as part of normal business operations (e.g., to email you about a service issue or post you any form you may have requested);
- We may share selected information with companies that help us process transactions for your account e.g., executing transactions;  
We may need to share your information with third parties for marketing purposes. If you would prefer us not to pass on your information, please notify us at info@ogm.market;
- This data sharing might include the secure export of your personal details overseas for the reasons stated above in this instance personal information will be handled consistent with UK regulatory requirements and Compliance obligations established under foreign law;
- We will make every effort to keep your personal information accurate and up to date. If you wish to correct, update or confirm your personal information please send an email to info@ogm.market;
- We may also share your information for regulatory purposes as required by the Inland Revenue, FCA and other regulatory and government entities so authorised; If you prefer not to be updated by One Global Market Limited about new products, services, newsletters or investor updates please send an email to info@ogm.market;
- We will provide you with notice of any changes in our information sharing practice; and Under the terms of the Data Protection Act, 1998 you are entitled to a copy of the personal data held by us on payment of a fee. One Global Market Limited will provide you with access to information we maintain on your account

### 1.1.2. How do we keep your personal information safe?

- We protect your account information by placing it on the secure portion of our servers. You will be advised of a unique User ID and Password at the outset of our relationship for use each time you want to access your account information. In addition, you can use the Log Off button located throughout the site to securely exit your account without closing your browser. Your login details should never be shared with anyone;
- When you access our site using any browser, Secure Sockets Layer ("SSL") technology is used to protect your communications through the server authentication and data encryption;
- One Global Market Limited does not collect personally identifying or sensitive information about you except when you specifically and knowingly provide it. We may confirm data you supply us with by using the due diligence you have provided;
- One Global Market Limited use a technology called "cookies" as part of normal business procedure. A cookie is an element of data that our website sends to your browser, which is then stored on your system. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it however, if you decide not to accept a cookie from One Global Market Limited, you may experience difficulties in using our website and we cannot be held responsible for any situations arising because of this;
- Cookies contain information about your account(s), and / or identifying information that you have previously provided to us. Without the information, we may not be able to complete your web transactions securely. Cookies help us to confirm your identity after you have logged in; and One Global Market Limited use cookies for

## One Global Market Limited

- the purpose of enabling website users to access information that has been tailored to their particular requirements, and also to facilitate the ease of use of One Global Market Limited's systems globally.

### 1.1.3. Privacy Policy

We are committed to preserving the privacy of all visitors and users of this website. Please read the following Privacy Policy to understand how we use and protect the information that you provide to us.

We will only use your personal information in accordance with this Privacy Policy. By using this website, you consent to us using your personal information as set out below. If you decide to apply to open an account with us, there is certain information that we will require from you in order to do so. This information includes but is not limited to personal details such as name, address, date of birth, contact details, employment details, assets and liabilities and other necessary financial information. From time to time we may also request further information to help us improve our service to you.

We may also collect information about your use of the website, such as pages visited, frequency and duration and visit and trading activities. We will use information collected from you to provide the information and services requested by you and to improve the quality of our service. In particular,(but not limited to), we need information about you to:

- Confirm your identity;
- Set up and manage your account;
- Contact you about your account;
- Manage and administer the products and services provided to you;
- Let you know about other products and services we offer which may be of interest to you; and
- Gather anonymous statistical data.

We will hold your personal information securely and use it only in Compliance with this Privacy Policy and applicable current Data Protection legislation. We may transfer your personal information outside the European Economic Area where this is necessary in order for us to provide the services requested by you and you consent to us doing so.

If you do not want us to use your personal data, please let us know in writing. If you decide to do so, we may not be able to continue to provide information, services and / or products requested by you and we will have no liability to you in respect of the same.

We may disclose your information to the following parties:

- The Financial Conduct Authority ("FCA");
- Other regulatory and government bodies;
- Other companies within our group;
- Service providers and professional advisers who provide us with services;
- Any other third parties where this is necessary in order to provide the products or services requested by you;
- Any other party authorised by you;
- Any authority we are required to disclose information to by law.

Unless required to do so by law, we will not otherwise share, sell or distribute any of the personal information you provide to us without your consent. We will not disclose personal information to third party for their marketing purposes.

When you visit this website we may issue a "cookie" to your computer. This is a small program that allows us to identify your computer. Information collected in this way is used to monitor website use and may be used to personalise the content of the site for you. The cookie alone contains no information which can identify you personally. You are able to set up your computer to refuse to accept cookies. If you do not wish to receive cookies in the future, please let us know in writing,

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please write to us. We are entitled by law to charge a fee of £10 to meet our costs in providing you with details of the information we hold about you.

We reserve the right to change this policy at any time. If any changes are made an updated version will be posted on this page. If you have any questions regarding this policy, wish to access or change your information or have a complaint, please call, write or e-mail us with your concerns.

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